Paid 400 euros guest service internship in Barcelona, Spain

Published August 31, 2018
Location Barcelona, Spain
Category Customer relations
Job Type Internship
Duration of internship 4 to 6 months
Base salary 400 euros/month
Work Hours 40 hours/week
Languages English (B2), Spanish (B1)
Line of business short term rental, tourism, real estate

Description
The position is a mix between Front office tasks and general assistant. Your main objective is to provide the best service to the guests that booked a home with the agency.

Responsibilities
Your main responsibilities will be:
- Reception: Check-in / check-out for the different apartments
- Information to customers: what to do, relevant services close to the apartment, public transports...
- Reservations: taking booking, management availability, check rate
- Accounting: assistance to the company’s accounting
- General Administration: mail management, supervision of leases, etc.

Company’s presentation
Our partner is an air B&B management agency. Their office is located in the heart of Barcelona, not far from the Sagrada Familia. The team, about 10 people, is multicultural and versatile. The clientele is international, so mastering English is essential for them.

Profile required
You are fluent in English, better if an intermediate Spanish level (but no mandatory).

Fast learner and responsible. Business/tourism/languages studies with a first professional experience.

Available for a 4 to 6 months internship with internship agreement.
Recruitment process

First Skype interview with PIC Management and presentation of vacancies. Confirm the vacancy with your school (internship agreement) and activate your application.

Fee charged only once the internship is secured with the host company you previously chose. 370 euros for a 3 months internship, 15 euros/additional week